

MONTHLY REPORT

To: Mayor Strathdee and Members of Council

From: Community Services

Date of Meeting: 27 June 2017

Subject: DCS 14-2017 June Monthly Report (Community Services)

RECOMMENDATION

THAT DCS 14-2017 June Monthly Report (Community Services) be received for information.

DEPARTMENTAL HIGHLIGHTS

Aquatics:

- All recertification and water running courses have been completed.
- Quarry hours- June 17/18, June 24/25 1-5pm and June 30 to Sept 4 – 1-8pm
- Training is well underway with the lifeguards this month.
- 3 permanent part time lifeguards have been hired.
- May Stats- 2,933 swimmers- increase of approximately 9% from May 2016.
- 6 grade three classes have been through for swim to survive, this is a grant opportunity with the lifesaving society.

Community Services:

- Staff are launching online registrations June 17, starting with swimming lessons. Communications department has supported and assisted with this launch and took the lead with promotional material and marketing.
- Customer service training is the focus for June, July and August; all fulltime and part time team members are taking the course, with a close tie to their direct supervisor with weekly meetings to discuss learning outcomes along with service delivery improvements.

Child Care:

- The child care centre has been very busy developing the outdoor learning environment. The children have planted some plants and flowers, as well as added some new open ended materials to encourage their exploration. One of the favorite new elements are tires. We now have a fairy garden in our preschool yard, and our toddlers are wanting a dinosaur garden which is still under development. Staff have been working with facilities and the school board to solve a challenge with water flowing in from the parking lot.
- The school age programs have been abuzz with the end of school. Children and staff have been working on keeping schedules consistent to help children with the excitement and stress of the school year coming to an end.
- Currently in the process of hiring a number of new team members for both the infant room, as well as the full day school age program.
- Nursery school has had an open house for families, so that they are able to come and observe the service offered to see if it will be a fit for their family's needs.

- Early Learning Services supported the fun fair at Holy Name. As we utilize the school's equipment and resources through our partnership we felt it important to ensure support. Each of the classes designed and made a cake to raffle off, as well as opened our outdoor environment for exploration and play with bubbles and chalk.
- The school board has confirmed all bus times and the before and after school program hours will be different for each school based on the new times. The rates per hour as presented to Council remain the same taking into consideration the newly approved start and end times.

Museum:

- The Quilt 150 Squared exhibit opened on May 15 and has been extremely popular. Staff have seen an increase in visitor attendance and will be exploring the possibility of hosting more partnership exhibits in the future.
- Exhibit design is underway for 150 Years in 150 Objects.
- Volunteers logged 101 on-site hours of service in May.
- Three summer students have been hired. Two began on May 15 and a third on June 4. Two of the three positions are funded through federal grants.
- Staff and a volunteer attended a media launch for Doors Open Ontario in Toronto on May 17.
- The annual Victoria Day Tea was held on Sunday, May 21.

Recreation:

- 2 new permanent part time staff hired along with 2 new contract summer staff.
- Had a meet and greet with the students of Holy Name school who are preparing a school wide google doc. of what recreation activities they would like to see in St Marys
- Hosting last dodgeball archery event of the season on Friday June 16th. Activity has proven popular with all participants

Senior Services:

- The Friendship Centre hosted the following events for District 29 Senior Games; Carpet Bowling, Swimming, Triathlon and Shuffleboard.
- Pickelball has moved from DCVI to PRC on Tuesday nights.
- The Friendship Centre hosted the "Not so Newly Wed" game. The event was well attend and enjoyed by all.
- Senior Services piloted Ultimate Frisbee. There are 3 teams registered and participants are really enjoying the sport. This program will be transitioned to adult recreation for the fall.
- Staff and volunteers attend the Canadian Centre for Activity & Aging annual conference for successful learning and practical experience.

Youth Services:

- Awarded \$1500 from Stratford Perth Community Foundation.
- Hosted a United Way site visit.
- End of year party being planned for 28th.

OUTSTANDING ISSUES AND PROJECT LIST

Aquatics:

- Planning is underway with the celebration of the cliff jump relocation.

- New water running drop-in class starts in July.

Community Services:

- Online registration will continue with the goal for all programs and services, individuals will be able to register from programs using their home computers, tablets and mobile devices.
- Contracts

Child Care:

- Hiring for infant and full day school age program.
- Developing policies and procedures specific to infants as well as finishing up purchasing.
- Building new equipment and furniture as it arrives and setting up our learning environment for the opening of the infant room.
- As we continue to develop our infant program many practices will develop to ensure the needs of our young children are met.

Museum:

- Canada 150 planning.
- Sheep to Shawl event, June 10.
- Community Museum Operating Grant, due June 30.
- Heritage Festival and Roaring Twenties Garden Party, July 8 and 9.

Recreation:

- Staff training being organized with Community Living
- Summer Camp preparation
- All staff attending Crisis Prevention and Mindfulness training on June 29th
- Canada 150 planning

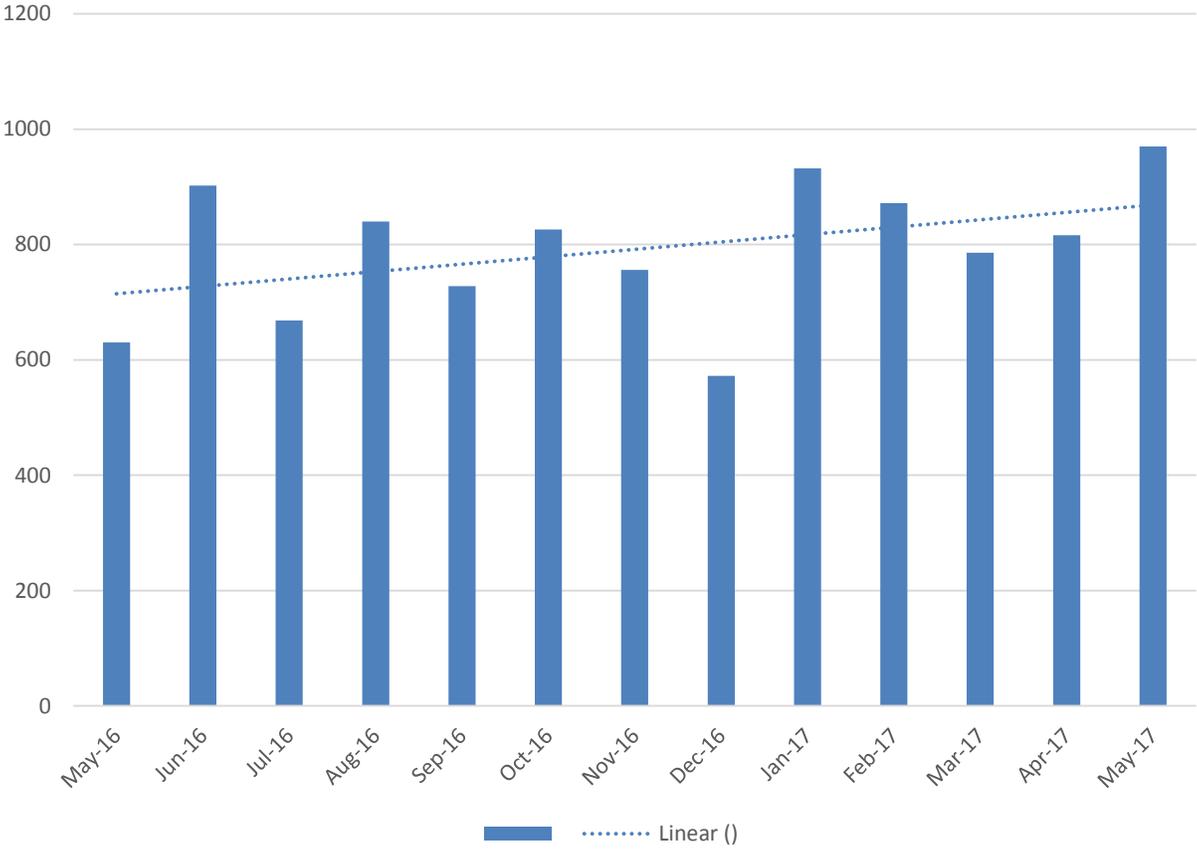
Senior Services:

- Staff is gearing up for the Canada 150 fitness class to be hosted by St. Marys on June 29th in partnership with regional partners. Local MP, MPP, Mayors and representatives from the SW LHIN have been invited. To date 123 participants are registered as well a satellite class will take part at Kingsway Lodge.

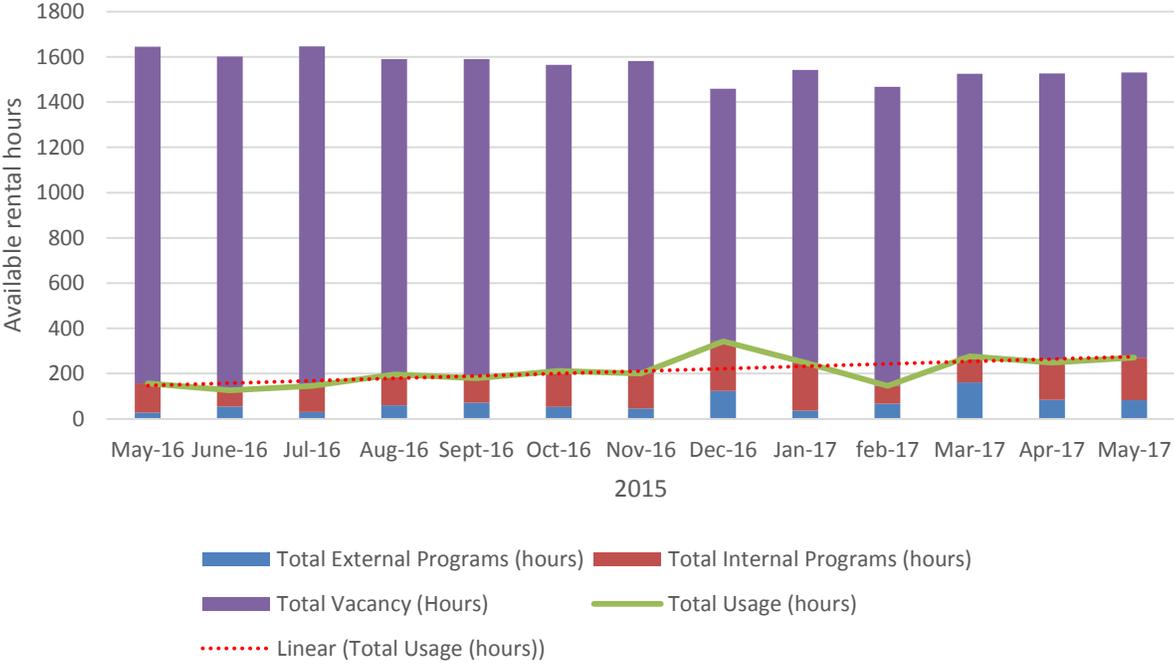
Youth Services:

- Canada 150 planning
- Parental Survey being sent out
- Youth Survey being given out

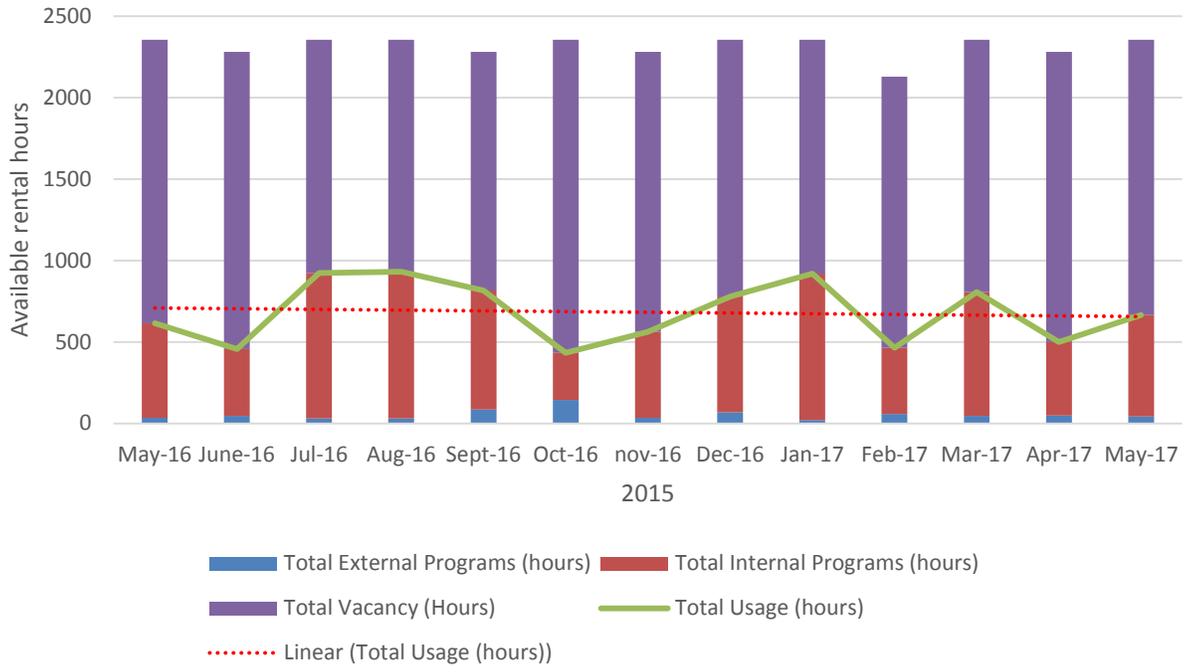
Picture St. Marys Visits



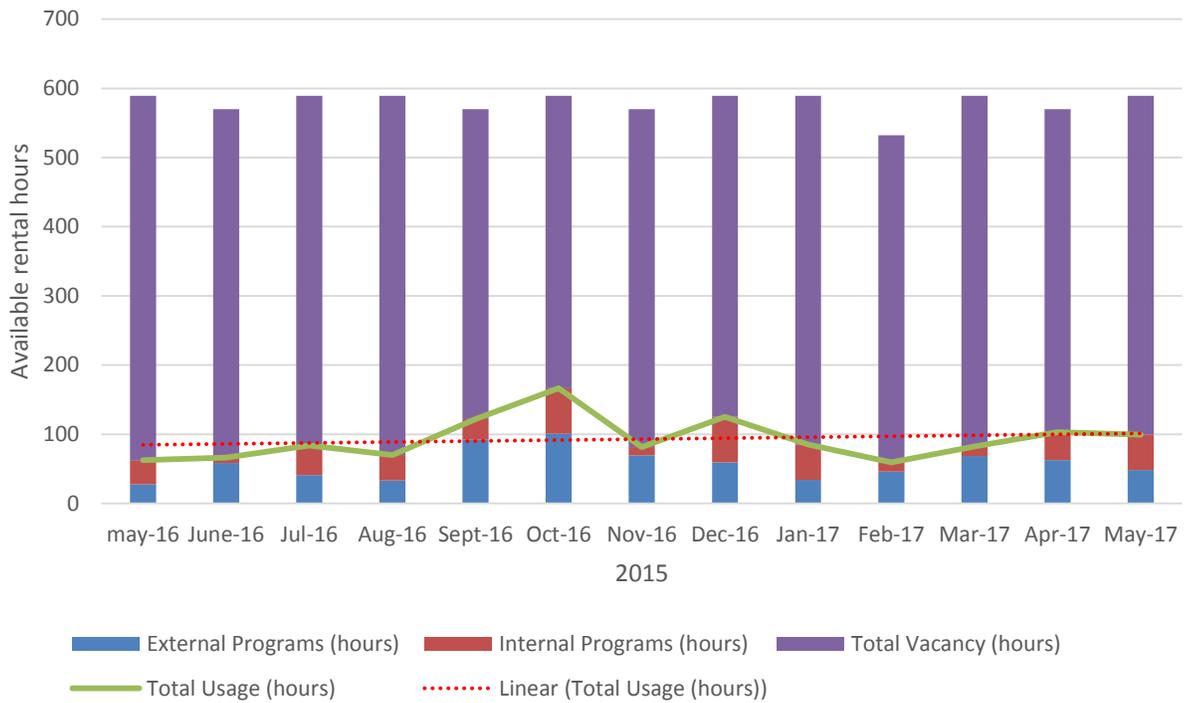
Community Centre Total Hall Usage (Includes 1/3, 2/3, and Full hall)



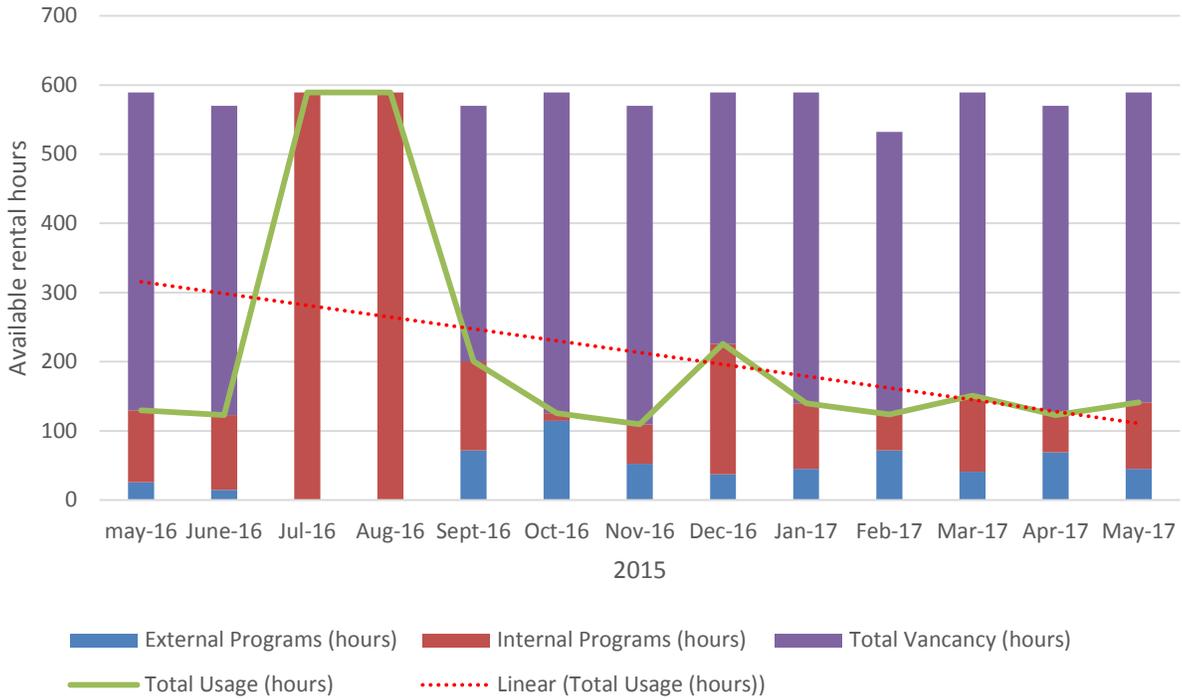
Fiendship Centre Total Usage (Multi Purpose Room, Main hall, Meeting Rooms A, B & C)



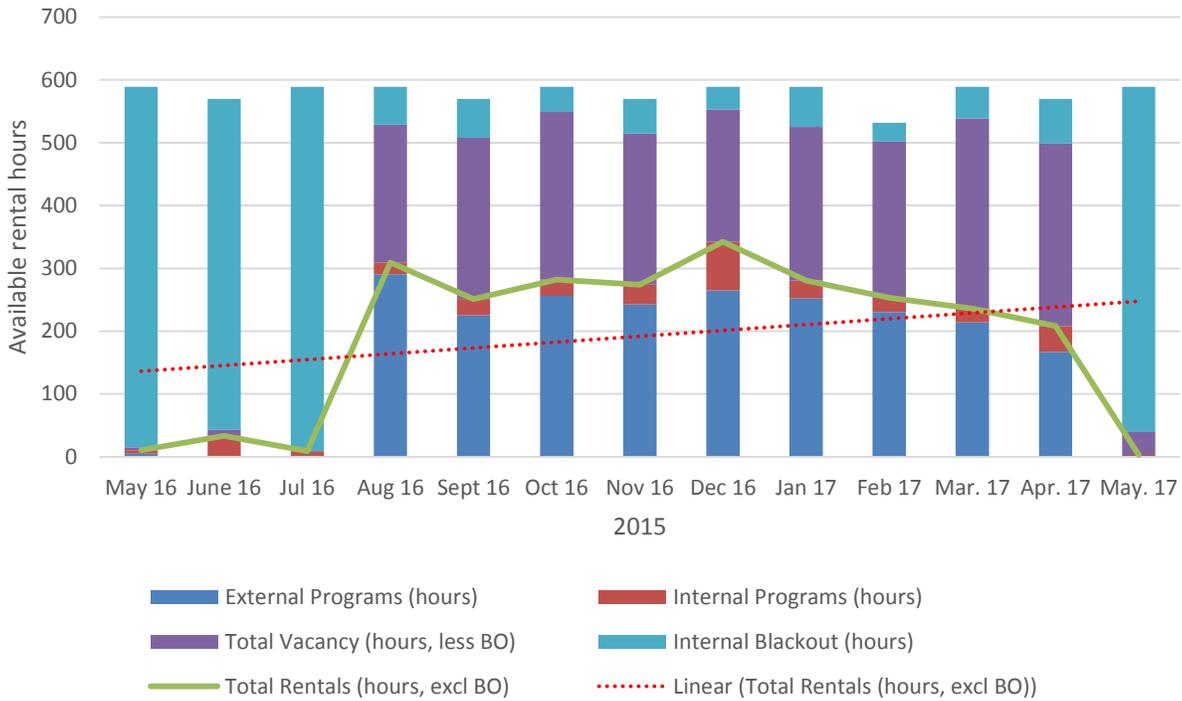
Meeting Room D Total Usage



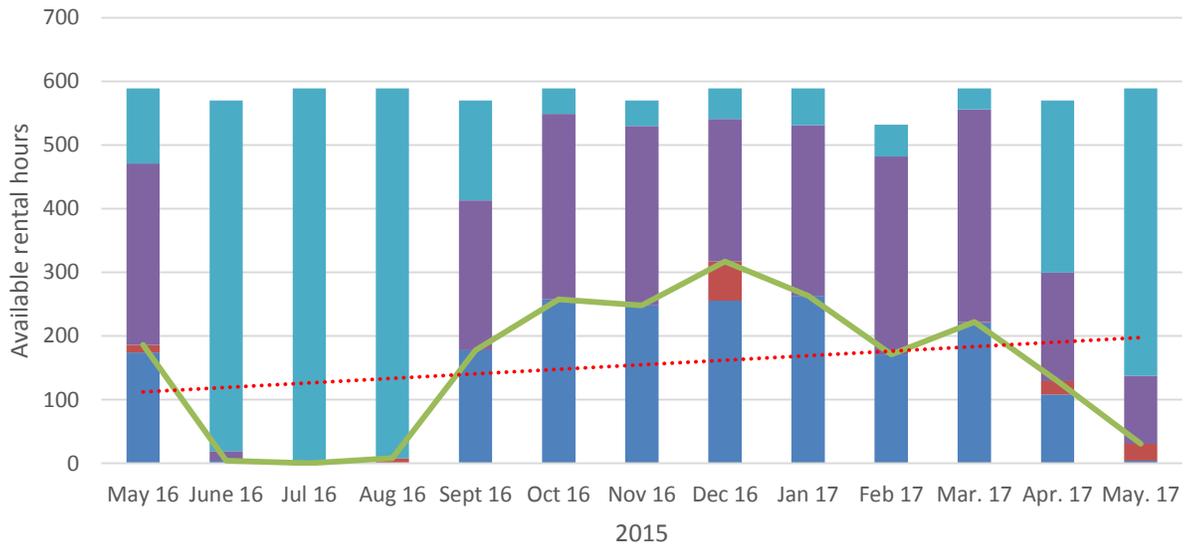
Endzone Room Total Usage



Blue Rink Total Usage

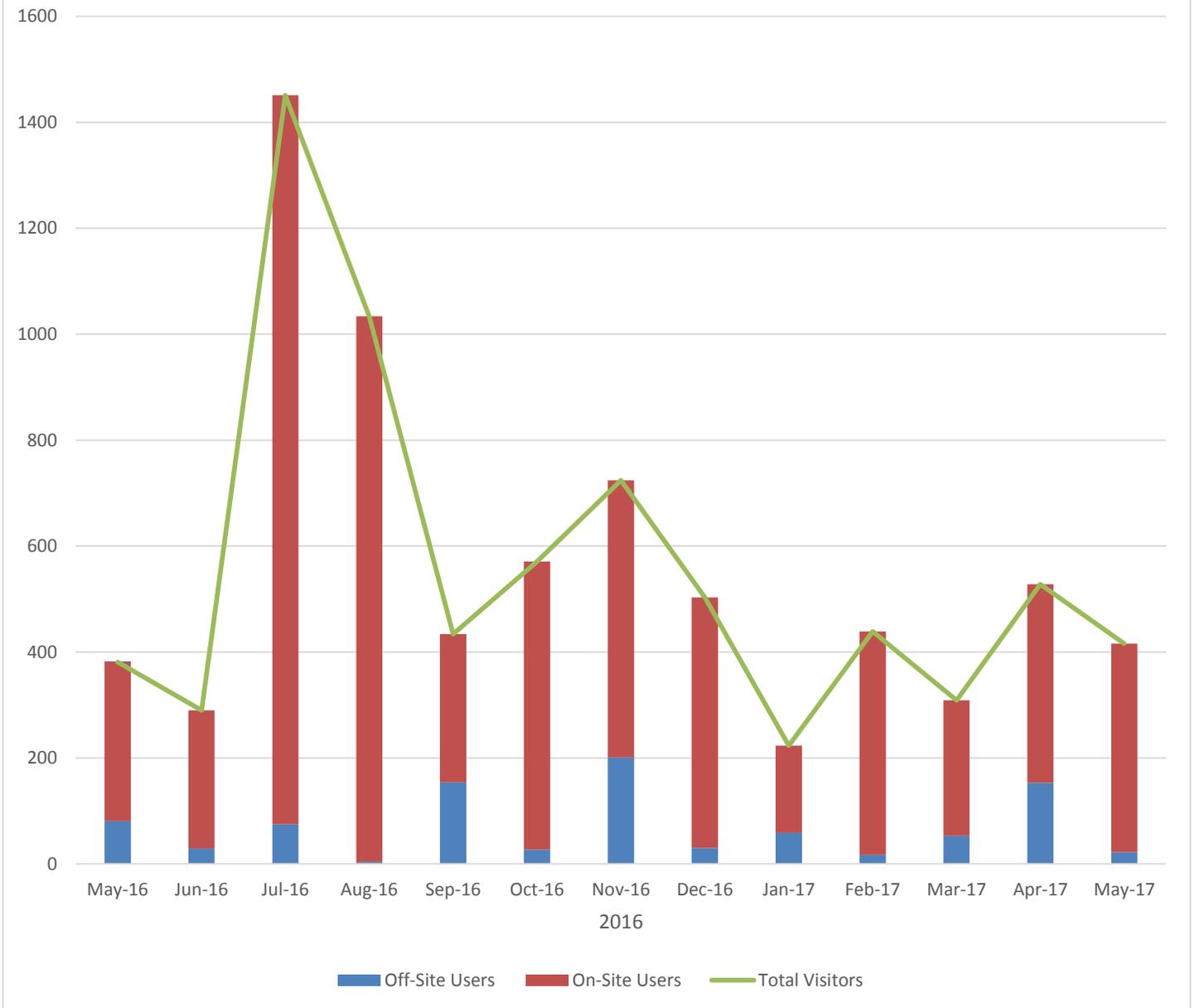


Rock Rink Total Usage



- External Programs (hours)
- Total Vacancy (hours, less BO)
- Total Rentals (hours, excl BO)
- Internal Programs (hours)
- Internal Blackout (hours)
- Linear (Total Rentals (hours, excl BO))

St. Marys Museum Visitors

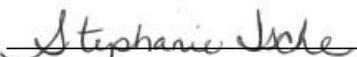


SPENDING AND VARIANCE ANALYSIS

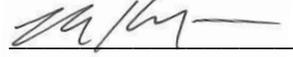
Nothing at this time.

REVIEWED BY

Recommended by the Department


 Stephanie Ische
 Director of Community Service

Recommended by the CAO


 Brent Kittmer
 CAO / Clerk