

MONTHLY REPORT

To:	Mayor Strathdee and Members of Council
From:	Community Services
Date of Meeting:	25 July 2017
Subject:	DCS 18-2017 July Monthly Report (Community Services)

RECOMMENDATION

THAT DCS 18-2017 July Monthly Report (Community Services) be received for information.

DEPARTMENTAL HIGHLIGHTS

Aquatics:

- 4114 swimmers through the Aquatics Centre in June
- Over 150 in attendance for the quarry cliff opening, with Mayor Strathdee, Brian from St. Marys and BX-93, amazing promotions for this event and the quarry overall, thanks Mayor Strathdee and Brett O'Reilly.
- Water Running classes are gaining participants, positive feedback all-round.
- Have 6 rentals for Church camps at the PRC, over 150 swimmers.

Community Services:

- There were 58 people that registered online.
- Online Registration went live for Swimming Lessons on June 17.
- To date we have 101 customers that have signed up for accounts online. This will allow them to sign up for programs and access their account.
- We will phase in recreational programs in the fall for online registrations.

Child Care:

- Opening of full day summer program and Infant program.
- Have officially opened our infant room. With the slow entry into care staff have been able to build wonderful beginnings for children and families entering into care.
- Many of the toddlers will be moving into Preschool spaces over the next few weeks. This transition is an exciting time for families. With these moves it opens spaces for families on our waitlist join our centre.
- This year our Full Day Summer Program is hosted at the same location. We have had a fantastic start to the summer with children and staff exploring the area and developing plans for the summer. Our summer team are looking at the local community to support the learning that will be happening this summer with the children. We have the library visit once a week, and plan on going to the library. We have received great feedback so far about the program from families.

Museum:

- An Archives Assistant started on June 4 for a 13 week summer student contract, funded by Young Canada Works Canadian Council of Archives.
- Staff and volunteers hosted group tours from the St. Marys Presbyterian Church, Seebach Hill Women's Group and Red Hat Society.
- The Museum received \$1500 from the Stratford-Perth Community Foundation for school outreach programming. The Curator/Archivist was one of the keynote speakers, sharing the history of St. Marys at the Community Impact celebration in Stratford on June 12.
- Sheep to Shawl was hosted by the Friends of the St. Marys Museum on Saturday, June 10. This successful inaugural event saw approximately 150 people in attendance.
- Overall June attendance was 579, more than double June 2016 attendance.
- Successful collaboration with the Corporate Communications and Events department for Canada 150 in Cadzow Park.

Recreation:

- Ran a dodgeball and road hockey game in collaboration with Events department for Canada 150.
- Staff purchased all new equipment (from a grant) and all has arrived and is currently in use by camp.
- The first summer of Camp PRC started. Staff are getting a lot of good reports from parents on the new program.
- Staff are implementing new training in partnership with Community Living for all staff.
- Due to demand we increased our kitchen camp from 1 week to 4.

Senior Services:

- Senior Services 181 participants in the Community Centre for a fitness class to celebrate Canada 150. The event was extremely well received by all that attended.
- Much work has been done with the Footcare program over the past month to help further develop best practices for the program.
- Summer programming is underway.
- The Friendship Centre is in the process of working with the Stonetown Entertainers to replace the Choir Director
- The Friendship Centre hosting the "Newly Wed Game" featuring married couples and friend couples. The event was well attended and received positive feedback.
- The Friendship Centre yearend reporting has been completed and submitted to the Ontario Senior Secretariat.
- The Home Support Services fourth quarter report and annual reconciliation report has been completed and submitted to the LHIN for review

Youth Services:

- The youth centre is open on Monday, Wednesday and Friday throughout the summer to gauge the needs and interest of the community
- We were finalized for a joint grant with the Culture and Economic Development department for \$10,000. We gave a presentation to the awarding committee and are waiting to hear back
- We are hosting 2 professional development seminars in July and August for local youth
- United Way reps did a site visit and

OUTSTANDING ISSUES AND PROJECT LIST

Aquatics:

- Planning and promoting Fall events
- Arranging fall training for lifeguards
- Developing an advanced leadership schedule and instructor worksheets.
- Training full time lifeguard.

Community Services:

- Continuing to implement and facilitate the customer service training for the PRC team.
- Updating our customer feedback forms for programs and room bookings.

Child Care:

- We will be working on enrollments for school age programs for September as well as rewriting policies and procedures to be in line with Ministry of Education expectations. With the Ministry of Education many new policies begin after August 31 of the year. Museum:
- Melodies at the Museum, every Wednesday evening in August.
- Doors Open/Culture Days planning in collaboration with the Director of Corporate Services/Heritage Committee.

Recreation:

- Developing our new Camp PRC 10+ to launch in August
- Planning and prep for all other camps, ie tennis
- Meeting with new community principals and vice principals to establish strong partnerships
- Researching new programs for our community guide based upon community feedback

Senior Services:

- Planning for fall events; Scrap-a-thon, Scrapbooking Garage Sale, Thanksgiving Lunch, Craft Show.
- Continued work on Home Support Services policy review
- Planning and promoting Fall events
- Planning for annual volunteer training event in October
- Working is underway to conduct satisfaction surveys for volunteer roles.
- Community Dining

Youth Services:

- Re-decorating the youth centre and painting
- Researching and applying for additional grants
- Developing new membership packages and terms & conditions

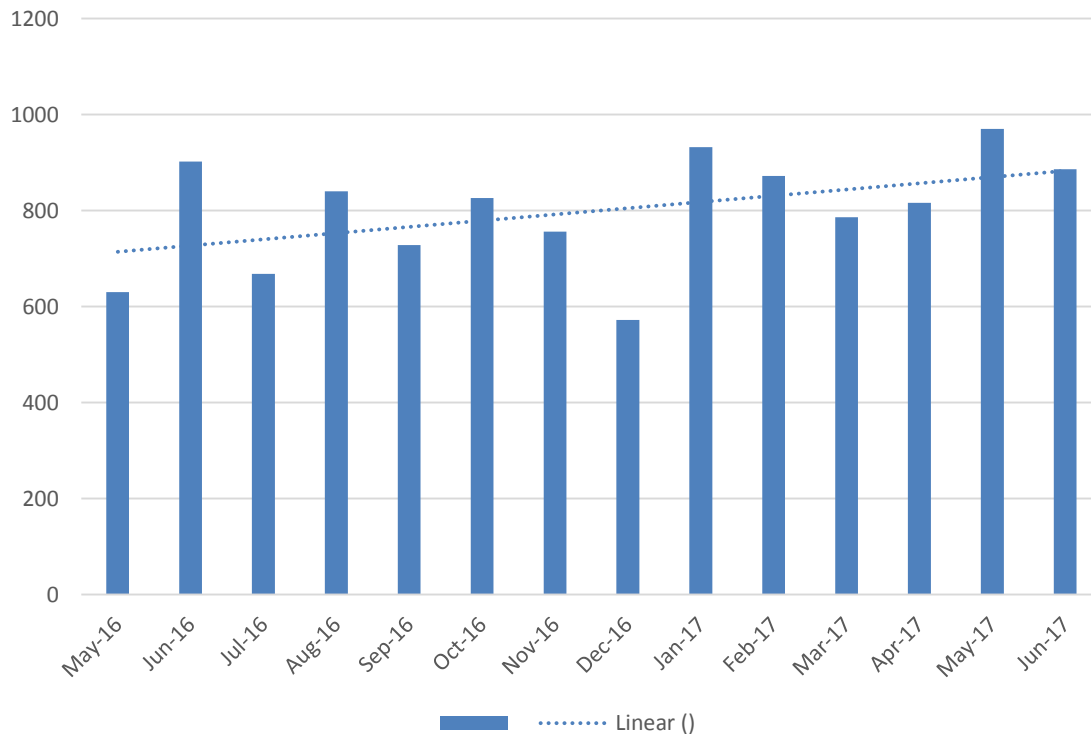
SPENDING AND VARIANCE ANALYSIS

Nothing at this time.

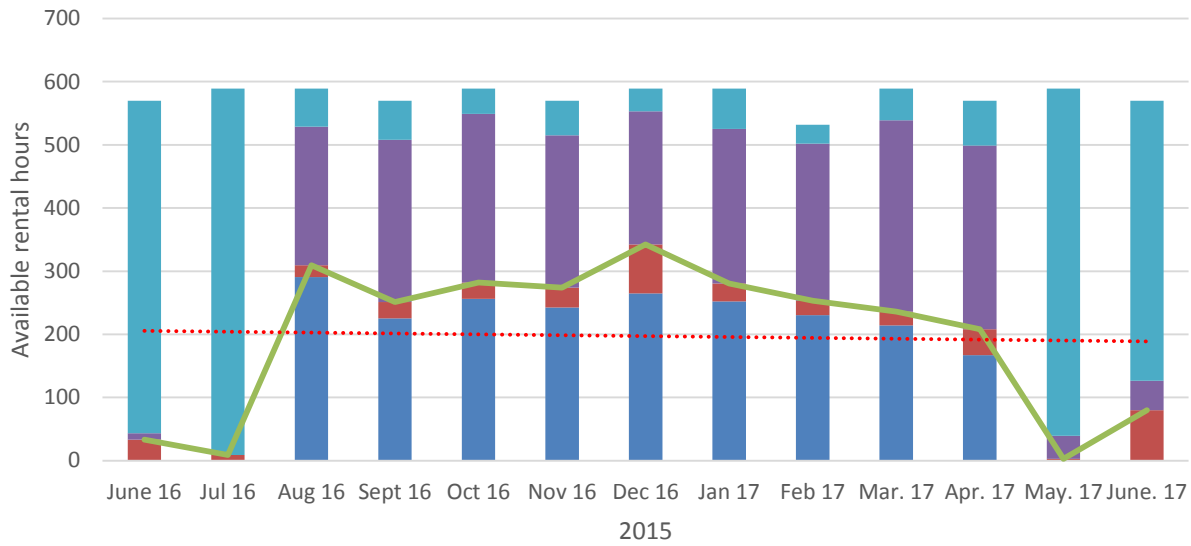
St. Marys Museum Visitors



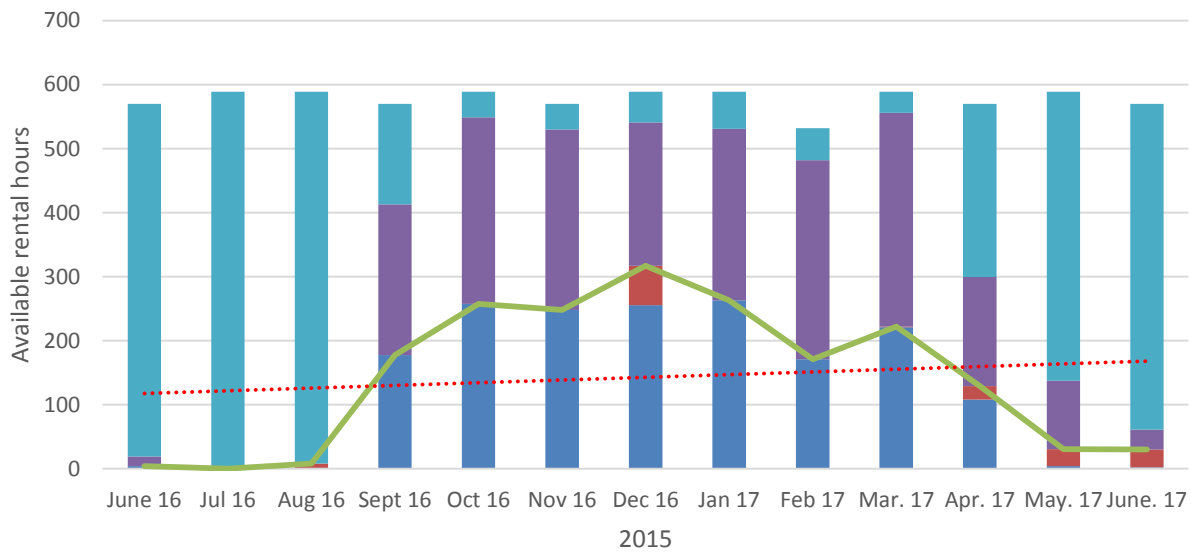
Picture St. Marys Visits



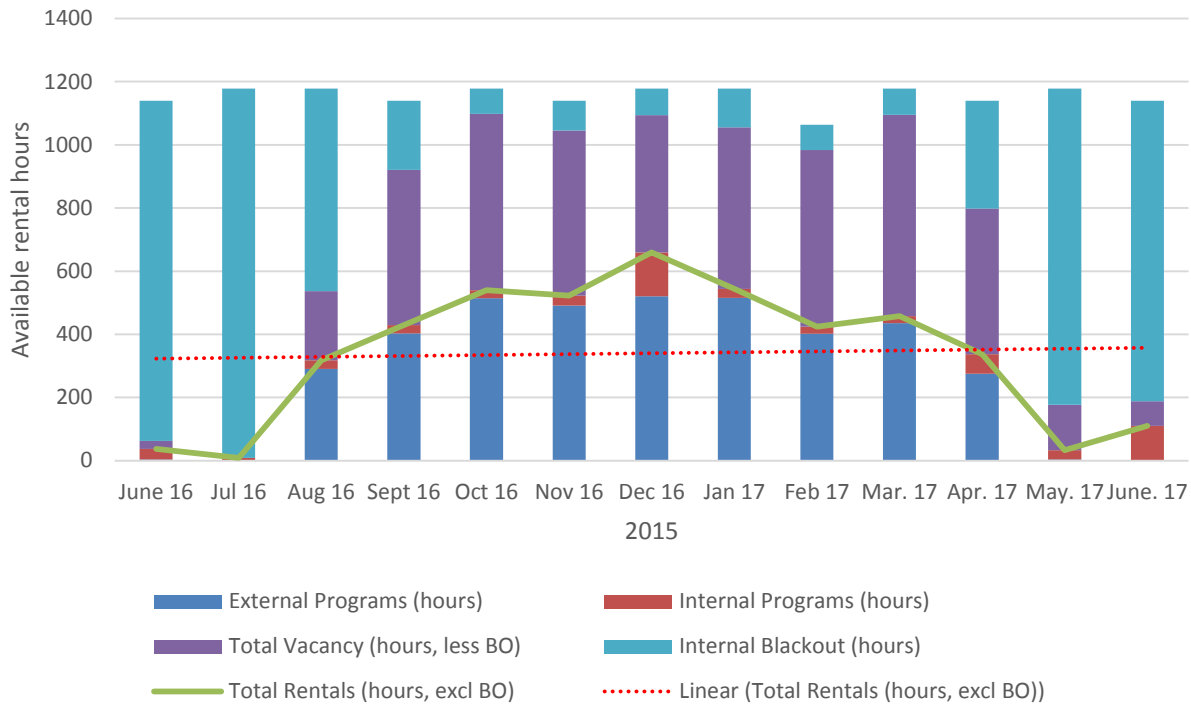
Blue Rink Total Usage



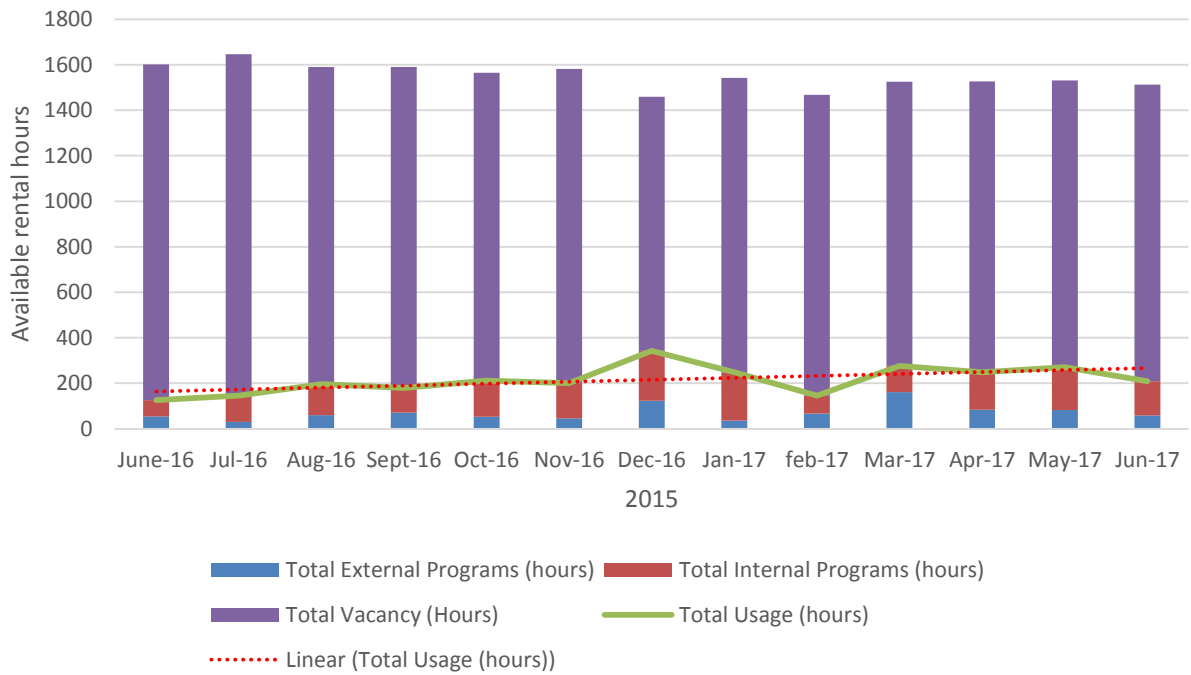
Rock Rink Total Usage



Consolidated Ice Usage - Both Rinks

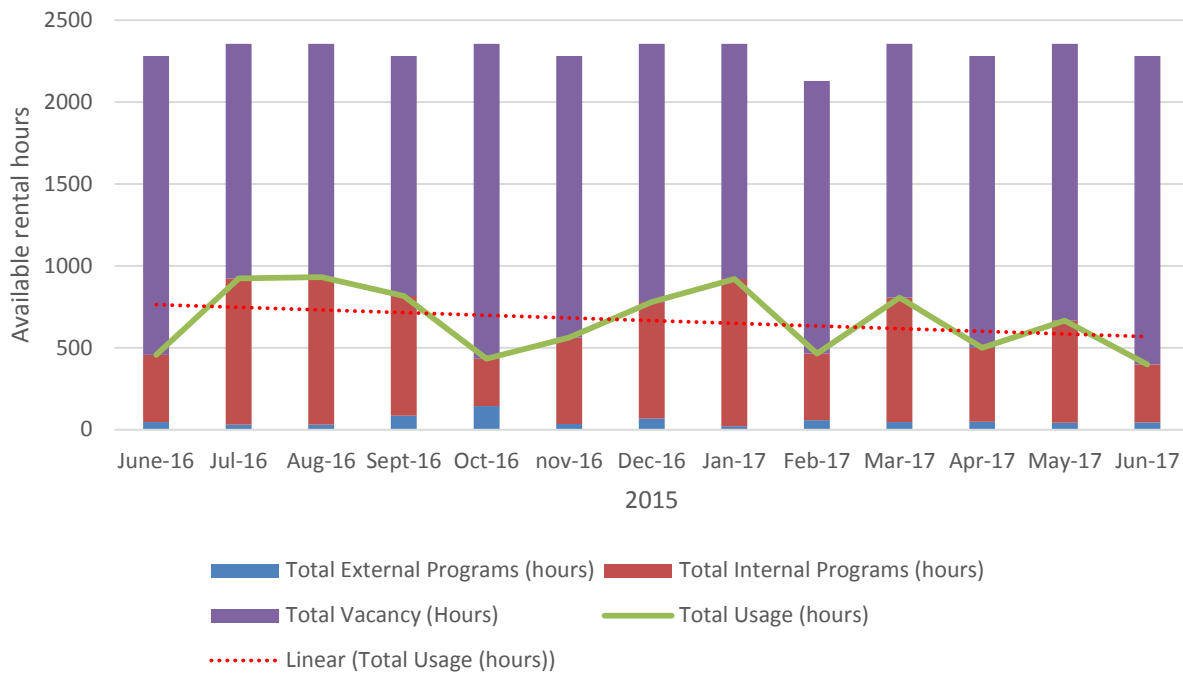


Community Centre Total Hall Usage (Includes 1/3, 2/3, and Full hall)

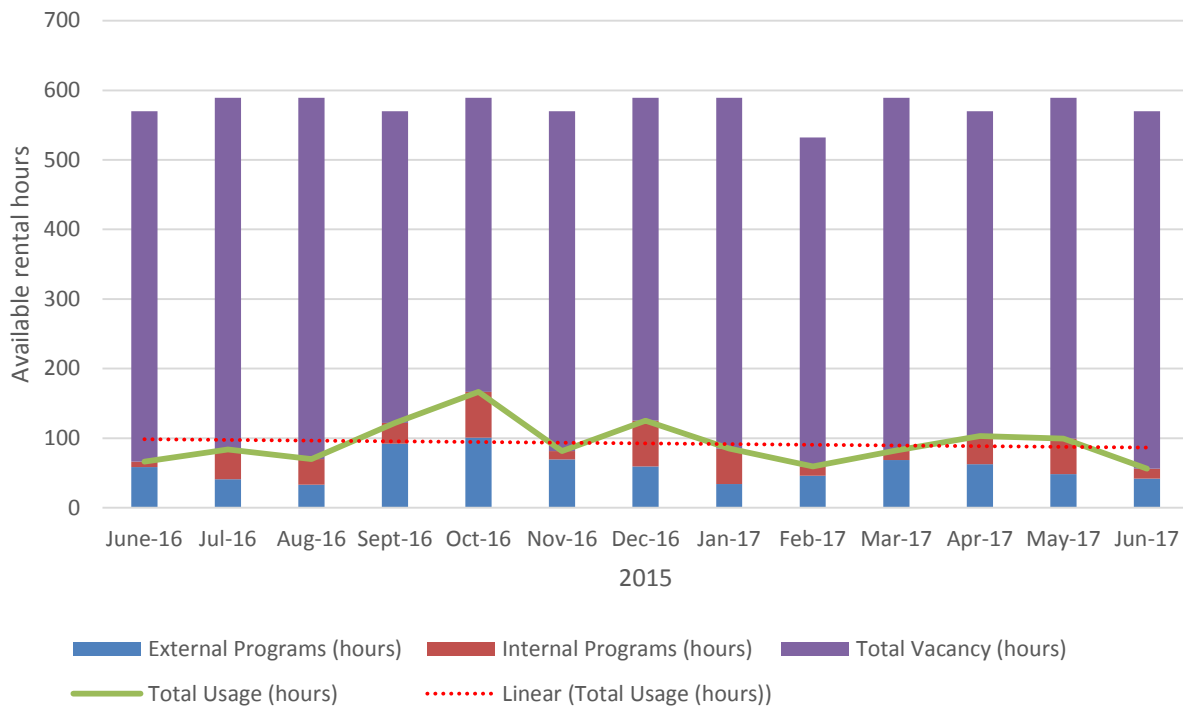


Fiendship Centre Total Usage

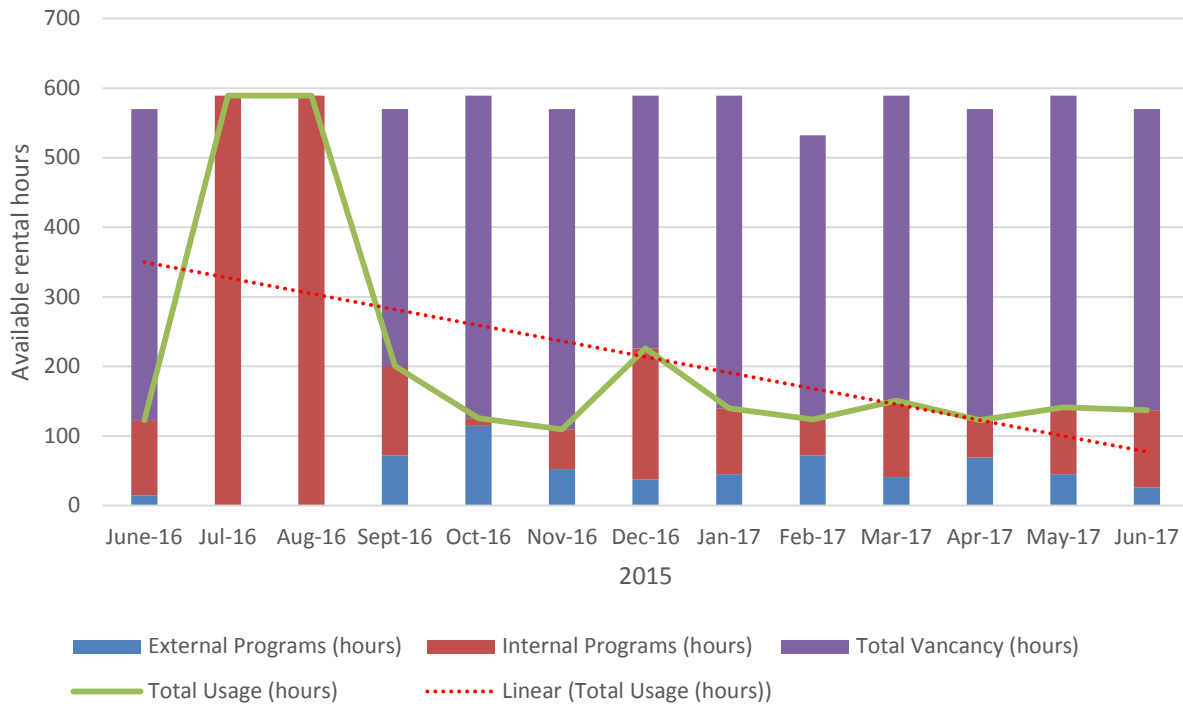
(Multi Purpose Room, Main hall, Meeting Rooms A, B & C)



Meeting Room D Total Usage



Endzone Room Total Usage



REVIEWED BY

Recommended by the Department

Stephanie Ische

Stephanie Ische
Director of Community Services

Recommended by the CAO

Brent Kittmer

Brent Kittmer
CAO / Clerk